



Welcome to the Groundwater Flood Warning Action Plan

Introduction

This page details the action plan agreed upon by your community. It outlines the specific measures to be taken in response to various flood alert levels. These actions will be displayed whenever an alert is issued in the community hub. The plan covers protocols for situations where there is no risk of flooding ('All Clear'), when flooding is possible ('Alert'), and when flooding is expected ('Warning').

To ensure you never miss an alert, if you have not already done so, please subscribe to receive SMS or email alerts.

In the event of a Flood Warning

Flood Warning - Flooding is Expected

A flood warning means that flooding is expected so you should act now. If a warning is issued, you should follow the same advice as for Flood Alerts but remember that:

- Flooding from rivers and rainfall may also occur so keep up to date with all local flood information
- Flood water can be deep, fast flowing and contaminated, so avoid walking, cycling or driving through any flood water
- Call 999 if you or someone else is in immediate danger
- If you need to travel check for flooding and get road traffic information
- Groundwater levels can remain exceptionally high for many weeks



In the event of a Flood Alert

Flood Alert - Flooding is Possible

A flood alert means that flooding is possible so you should prepare now. If a flood alert is issued, you should:

- Keep up to date with Project Groundwater, Environment Agency and local flood information, including road closures which may disrupt travel
- Review your personal flood plan.
- Deploy any flood protections measure you may have, ensuring generators and pumps have fuel as required and can discharge to a safe location
- Move items of value upwards within the house, particularly out of basements
- Check alternative toilet, laundry, and showering arrangements are in place
- Check on neighbours and local friends to ensure they are aware of the risk and are prepared
- Photograph and document any damage as evidence for claims

All Clear

Flood risk is low. However, you can still be prepared for the future with the following actions:

- Sign up for Project Groundwater and the [Environment Agency's flood warnings](#)
- Be familiar with where to find local flood information
- Check building and contents insurance covers groundwater flooding specifically
- Consider a [Property Flood Resilience Survey](#) to better protect your property
- [Write a personal flood plan](#). If you have a flood plan, review it and make sure it is up to date.
- Check your existing flood protection measures are ready to employ, including any pumps and where these will safely discharge to
- Have a plan for raising furniture and white goods off the floor for long periods of time and removing any vulnerable items from basements (if relevant)
- Know how to turn off your gas, electricity and water and have a plan (for example a backup generator) in case the power is out for long periods of time
- Have a plan in case you cannot use toilets, sinks and showers for long periods of time, such as arranging with local friends and family for support. Or, see if any community facilities have been set up